

Conference Schedule

Arrival Day - Sunday, September 10				
5:00 PM	Welcome Reception			
Conference Day 1 - Monday, September 11				
7:00 AM	Breakfast & Exhibition Viewing			
8:00 AM	Conference Welcome			
8:15 AM	Keynote:	SAP's Digital Energy Strategy Peter Maier - General Manager Energy & Natural Resources Industries, SAP Henry Bailey - Global Vice President, Head of Utilities Industry Business Unit, SAP		
9:00 AM	Keynote:	Revealed: CX Executives Evolve to Greet New Customers on the Block Chief Customer Officer Executive Panel <i>Moderator:</i> Nina Easton - Washington Columnist, Editor-in-Chief, Fortune		
10:00 AM	Refreshments & Exhibition Viewing			
	TRACK 1: CUSTOMER	TRACK 2: OPERATIONS	TRACK 3: FINANCIAL TRANSFORMATION	TRACK 4: THE INTELLIGENT ENTERPRISE
10:45 AM	The NFL Sized Opportunity Right Under Your Nose Brett Reynolds - Vice President, Marketing & Product Development, FirstEnergy	Pouring Concrete, Staying Agile: Effective Project Management in Construction Projects Jake Macholtz - Vice President of Technology, Kiewit Corporation	Taking the Digital Transformation Journey Down Under Ross Burrridge - Chief Financial Officer, TasNetworks	Collaborate to Reduce Costs & Increase Reliability with the SAP Asset Intelligence Network Albere Cohen - SAP Business Advisor, United Energy & Multinet Gas
11:40 AM	DTE Energy for Everyone: Experience the Customer Innovation Journey in Motor City Jacqueline Robinson - Manager, Customer Service Strategy, DTE Energy Dondi Schneider - Managing Director, Accenture	Panel Discussion: Managing Change Through an AMI Roll Out Dustin Kempf - Principal Manager, Southern California Edison Charlie Seese - AMI IT Delivery Lead, Puget Sound Energy Mikia Thao - Senior Business Analyst, Sacramento Municipal Utility District	Manage Strategic Compliance in an Evolving Global Economy with S/4 Finance Jeff Chronister - Controller, Tampa Electric Henry Bailey - Global Vice President, Head of Utilities Industry Business Unit, SAP Alex Elkin - Vice President, Global Strategic Alliances, PowerPlan	Get Insight into Your Smart Meter Data Using SAP Energy Analysis in the Cloud Tanya Tetzlaff - IT Supervisor, FortisAlberta Albina Shapiro - Senior Product Manager, SAP
12:25 PM	Lunch & Exhibition Viewing			
2:25 PM	Cleco's Ground-Breaking Enterprise S/4HANA Based Business Transformation Mark Northrup - Chief Information Officer, Cleco Corporation Andrew Joo - SAP Analytics Go-To-Market Leader, IBM	Delivering Efficiency & Cost Saving through Field Force Enablement at Xcel Energy Steve Lai - Director of Business Technology Strategy & Steve Yehle - Director of Process Governance, Xcel Energy	Digital Finance: CenterPoint Energy's Finance Transformation Powered by Emerging SAP Technologies Kevin Reckelhoff - Finance Director, Advance Finance Program, CenterPoint Energy Brian Offen - Director: Power & Utilities, PwC	Advanced Maintenance in Dangerous Spaces Using Robotics & Virtual/Augmented Reality Brian Raver - Head of IoT Innovation for Utilities, SAP
3:20 PM	Digital Customer Engagement: Unlock the Potential of Cloud & Mobility Tarun Malhotra - ERP Program Manager, City of San Diego Lance Brown - Vice President, Customer Service Solutions, SUS	Migrating to S/4HANA to Lay the Foundations for IoT and Future Growth Senior Executive, Northern Gas Networks (UK)	Hydro One Amps Up Their Finance Process with BPC Arthur McGlashan - Manager, Corporate Accounting, Hydro One	Distributed Energy Resources: "The More Things Change..." Chris Chen - Manager of Strategy Development, SDG&E
4:05 PM	Refreshments & Exhibition Viewing			
4:50 PM	Keynote:	The Sup Crossing: Go the Distance, One Stroke at a Time Chris Bertish - IMPOSSIBLE - Professional Speaker, Best Selling Author, Film Director, Waterman & Adventurer		
5:35 PM	Evening Under the Stars			

Conference Day 2 - Tuesday, September 12					
7:00 AM	Breakfast & Exhibition Viewing				
8:00 AM	Welcome				
8:15 AM	Keynote:	Reimagining Energy Education in the Digital Age Gary Hayes - Chief Information Officer & Vice President of Information Technology, CenterPoint Energy <i>Moderator:</i> Emma Lawrence - Customer Solution Director, Utilities Central, SAP			
9:00 AM	Keynote:	Fireside Chat with Featured Special Guest Speaker: President George W. Bush George W. Bush - 43rd President of the United States of America Lloyd Adams - National Vice President, SAP for Utilities, SAP			
9:50 AM	Refreshments & Exhibition Viewing				
	TRACK 1: CUSTOMER	TRACK 2: OPERATIONS	TRACK 3: DIGITAL SUPPLY CHAIN	TRACK 4: THE INTELLIGENT ENTERPRISE	TRACK 5: TOTAL WORKFORCE
10:35 AM	FirstEnergy Builds 'SmartMart' on Hybris Platform Rick Charles - Manager, Transaction & Process Management, FirstEnergy Justus Talley - Director, Solutions, Utegration	Mobilizing Our Workforce for a Greener Future Chris Morton - SAP Manager, EoN Climate & Renewables Sam Wolfe - Solution Manager, Evora IT Solutions	BC Hydro Showing Canada How Complex Supply Chain is Done Hanif Dhrolia - Manager, Supplier eCommerce, BC Hydro	Vesta's Wind Systems A/S: How We Empowered Our Workers with Mobile Apps Senior Executive - Vesta's Wind Systems A/S	The Power of a "Start-Anywhere-Go-Anywhere" Strategy Cora Duke - Enterprise Transformation Lead, NextEra Energy Joanne Jackson - Head of Digital Transformation, NextEra Energy
11:30 AM	Planning & Execution of a Large SAP Solution: How Washington Gas Got It Right Nasser Akari - Assistant Vice President of Strategy & Corporate Development, Washington Gas Rick Cutter - Managing Partner, AAC Utility Bob Simpson - Program Director, HCL	The Xcel Energy Journey: Deploying SAP as More Than IT Project Michael Lamb - Vice President Operating Services & Enterprise Transformation Office, Xcel Energy	Ariba: Foundation for Redesigning Services & Material Procurement Processes Dina Arellanes - Chief, Supply Chain Systems Implementation, PG&E	Insight Without Disruption: How E.ON is Leveraging Customer Service Reporting in Real-Time Stefan Lysenko - Manager Technical Infrastructure, E.ON Business Services Florian Schlüfter - Senior Principal Consultant, Natuvion	Recruiting Done Right: A Guide to a Successful Recruiting Implementation Meghann Price - HR Rep, Tech, Analytics & Op, FirstEnergy
12:15 PM	Lunch & Exhibition Viewing				
2:10 PM	TECO Energy Transitions for the Customer in 2017 Katie Guice - Director, Customer Solutions & Strategic Projects, TECO Energy	Loudoun Water Mobilizes SAP's Geo.e for Improved Field Operations Craig Lees - Manager of Enterprise Applications, Loudoun Water Matthew Bowman - Director, Global Business Development, Energy & Utilities, Vesta	Leveraging Fieldglass to Transform Invoice Processing at Enbridge Christopher Collins - PSCM Systems Manager, Enbridge	"Get to Zero:" PSE's Customer Driven Digital Transformation Initiative Joseph Beer - Chief Architect, Puget Sound Energy	Power On: Energizing Talent & Employee Engagement at Dominion Kevin Dobbins - Manager of HRIS & Analytics, Dominion Resources Services, Inc
3:05 PM	The Great Cloud Migration: How an IOU, a Muni & a Privately-Held Utility are Using the Same Template to Move their CIS Systems to the Cloud BJ Flowers - Vice President, Sharyland Utilities John Lawson - Vice President Transition Management & IT, Liberty Utilities Andre Van Honschooten - Vice President of Systems Integration, Vertex, representing DC Water <i>Moderator:</i> Kim Schafer - Vice President & Industry Principal, Vertex	Increased Efficiencies Through Mobile SAP/GIS Integration Tom Kydd - Vice President Operations, Hydro One Jaime Crawford - Vice President Geospatial Systems Integration, Critigen	Standardizing Processes with Ariba Suite Jill Larson - Supply Chain Management, Puget Sound Energy	Creating a New Era of Professional Collaboration Deepak Aher - Go-To-Market Specialist & Business Growth Leader, SAP Innovation Center, SAP	Recruiting Done Right: A Guide to a Successful Recruiting Implementation Jennifer Foery - Human Resources Manager, Bluebonnet Cooperative, Inc.
3:50 PM	Refreshments & Exhibition Viewing				
5:00 PM	Conference Closes				
Workshop Day - Wednesday, September 13					
Workshops are additional & separately bookable					
8:00 AM	Refreshments & Networking				
	WORKSHOP 1	WORKSHOP 2		WORKSHOP 3	
8:30 AM	Navigate the Impact of the Digital Economy for Long Term Business Success Henry Bailey - Global Vice President, Head of Utilities Industry Business Unit, SAP Stefan Wolf - Solution Management Utilities, SAP	Run as an Intelligent Enterprise by Creating a Digital Innovation System Brian Raver - Head of IoT Innovation for Utilities, SAP		Deliver Value to Your Customers in a New, Cross-Industry, Digital World Juergen Kuhmann - Industry Principal, Customer Engagement & Commerce for Utilities, SAP Dean Afzal - Global Head, B2B & ENR Industry Marketing, SAP Hybris	
12:00 PM	Workshops Conclude				